



## How can I get access to use ACE Express Umbrella?

To use ACE Express Umbrella, a producer has to be appointed by ACE USA and the Excess Casualty unit. To start the appointment process, please contact your regional ACE office. You can go directly our [regional ACE office](#) contact page located on the [www.aceusa.com](http://www.aceusa.com) website, or send your request to [expressumbrella@acegroup.com](mailto:expressumbrella@acegroup.com).

We will then have the appropriate representative contact you to discuss your appointment. Please note that being an ACE Appointed Producer is only part of the process. Your firm is also required to be appointed by ACE USA Excess Casualty to be given access to the ACE Express Umbrella platform. Once your firm is appointed, your ACE Express representative will arrange a meeting and training for you to start using the system.

I am not interested in an appointment at this time but I still need a quote?  
What do I do?

If your firm is not an ACE appointed producer and you still would like a quote, you may access a quote from our platform by using NewMarkets Agency. Please contact:

**Heidi Burke**  
436 Walnut Street  
Philadelphia, PA 19106-3703  
Direct: 215-640-4811  
Phone toll free: 800 633-3390  
Fax: 215-640-1420  
Email: [heidi.burke@newmarketsagency.com](mailto:heidi.burke@newmarketsagency.com)

or you can [sign up](#) on the NewMarkets website

**NewMarkets Agency is a wholly owned ACE subsidiary dedicated to providing ACE Products to non-appointed producers.**