



ACE USA Products and Services

Executive Assistance® for Educational Institutions

Product Description

- Round-the-clock travel assistance services for faculty, other employees, students and chaperones traveling or working on study abroad programs or overseas school trips
- Provided through preeminent global assistance firms, Europ Assistance USA and iJET Intelligent Risk Systems
- Live travel assistance services available 24/7 worldwide through one toll-free call
- Includes emergency medical and political evacuation and repatriation
- Unlimited access to password protected e-Services portal for pre-trip planning
- Automatic political evacuation coverage to reimburse a covered policyholder's costs (\$2,500 per covered person per event, up to \$10,000 policy limit)
- For more information, visit www.aceadvanage.com

Minimums

- **Included at no additional premium** with Employers Responsibility under International Advantage® Package Policy and Employers Responsibility Coverage under Foreign Casualty Controlled Master Program
- **Option to include students and chaperones** under International Advantage® Package Policy AD&D and Medical Coverage for Students and Chaperones
 - Medical Evacuation/Repatriation (policy limit: \$500,000 per person subject to \$1 million policy limit for Medical Assistance Services)
 - Access to Executive Assistance® Services

Limits

- **Live in-language assistance** when an emergency strikes
 - **Medical Assistance Services**
 - Emergency medical evacuation when necessary
 - Repatriation to country of residence/citizenship when necessary
 - Emergency hospital admission deposit up to USD \$10,000
 - Medical monitoring
 - Dispatch of doctor or specialist as needed
 - Medical evacuation/repatriation expenses (policy limit: \$1 million)
 - **Personal and Legal Assistance Services**
 - Pre-trip medical referral information to multi-lingual doctors and/or addresses and phone numbers of hospitals
 - Emergency medication arrangements for transportation
 - Lost document assistance
 - Emergency cash advance of up to USD \$1,000
 - Embassy and Consular Information
 - Introduction to local attorneys; bail bonds
 - Emergency translation services/referrals
 - **Travel Assistance Services**
 - Emergency transportation arrangements for traveling companion and return of rented vehicle when faculty, employee, student or chaperone is hospitalized or evacuated
 - **Emergency Political Evacuation and Repatriation**
 - Priority access to iJET emergency evacuation services
 - Repatriation to country of which faculty, employee, student or chaperone is resident/citizen, when necessary
 - **Concierge Services**
 - Services useful when conducting business in other countries, including: Pre-trip Assistance, Destination Profiles, Epicurean Needs, Event Ticketing, Floral Services, Tee Time Reservations, Hotel Accommodations, Meet and Greet Services, Personalized Retail Shopping Assistance, Procurement of Hard-to-Find Items, Restaurant Referrals and Reservations, Rental Car Reservations and Airline Reservations
- **e-Services** through password-protected www.aceExecutiveAssistance.com
 - Easy-to-use online planning tools, including security alerts, comprehensive travel briefs to more than 180 countries and 200 cities worldwide and country-specific medical facility recommendations
 - Printable ID cards and passport stickers

Typical Client Profile

- In addition to foreign liability coverage, Educational Institutions need to protect those in their care when emergencies arise overseas if they:
 - Sponsor cultural and sightseeing school trips abroad for faculty, students and chaperones
 - Sponsor study abroad programs
 - Have extension programs located overseas, temporarily or permanently
 - Place students or faculty in graduate programs abroad
 - Sponsor exchange student programs
 - Have faculty or other employees who attend conferences, conventions or seminars overseas
 - Have faculty, other employees or students who travel outside the U.S. to do on-site inspections, field engineering studies, field scientific research

Restricted Classes or Industries

- N/A

Key Competitive Advantages

- Global Presence: ACE global network of underwriting and claims professionals in more than 140 countries, staffed with underwriting and claims professionals thoroughly familiar with local languages, pertinent regulations and customs
- Exclusive Focus on International Business: Handling overseas exposures of U.S.-based companies is our only business, with foreign casualty underwriters located in 21 major U.S. cities
- Financial Strength: ACE consistently receives among the highest ratings for financial strength from the industry's principal rating agencies
- Exceptional service to brokers and clients, from consultation through proposal, policy issuance, implementation and claims management

Contact(s)

Advantage Underwriting Center - Wilmington, DE
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Email: advantagepartners@acegroup.com

The above is a product summary only. For current terms and conditions of coverage, please refer to the policy. Insurance provided by insurers within the ACE Group of Companies or its allied distribution associates. All products may not be available in all jurisdictions. ACE USA is the retail U.S.-based operating division of the ACE Group of Companies, headed by ACE Limited (NYSE: ACE). ACE USA, through its operating companies, is a leading provider of property, casualty, and accident and health insurance, as well as financial products and risk management services. The ACE Group of Companies provides insurance and reinsurance for a diverse group of clients around the world. Additional information can be found at www.aceusa.com.